

Expand Your Leadership Capabilities

Our Leadership, Supervision, and Professional Skills Courses Map to OPM Executive Core Qualification and Fundamental Competencies

KEY: Executive Core Qualifications (ECQs 1-5)
Fundamental Competencies

LEADERSHIP COURSES		Accountability	Conflict Management	Continual Learning	Creativity and Innovation	Customer Service	Decisiveness	Developing Others	Entrepreneurship	External Awareness	Financial Management	Flexibility	Human Capital Management	Influencing/Negotiating	Integrity/Honesty	Interpersonal Skills	Leveraging Diversity	Oral Communication	Partnering	Political Savvy	Problem Solving	Public Service Motivation	Resilience	Strategic Thinking	Team Building	Technical Credibility	Technology Management	Vision	Written Communication	
4002	Advanced Leadership Skills and Techniques			●	●	●	●		●	●		●				●	●		●	●	●		●	●	●					
4063	Breakthrough Problem Solving				●					●		●					●			●	●		●	●						
4076	Collaboration and Knowledge Sharing*				●					●				●	●	●			●		●								●	
4064	Creativity and Innovation			●	●				●	●		●					●				●								●	
4060	Critical Thinking for Problem Solving			●	●		●		●	●		●					●				●		●	●						
4645	Decision Making	●		●			●		●			●			●		●		●		●	●								
4046	Emotional Intelligence 360-Degree Assessment Workshop	●		●			●					●			●	●					●									
4004	Emotionally Intelligent Leadership*		●	●				●						●	●	●													●	
4003	Engaging Leadership		●	●	●	●						●			●	●	●	●	●		●							●		
4752	From Strategic Plans to Tactical Execution	●							●																			●		
4062	From Tactical to Strategic Thinking	●		●	●		●			●		●								●	●	●	●	●					●	
4085	Generating Executive Leadership*	●		●	●		●	●				●		●	●	●					●			●					●	
4000	Leadership and Management Skills for Non-Managers	●		●								●		●	●	●			●		●									
4001	Leadership Skills and Techniques	●		●	●				●	●		●		●	●	●			●	●	●	●							●	
4077	Leading Cultural Transformation		●					●		●		●	●										●	●	●				●	
4712	Navigating Change in Turbulent Times	●	●		●		●	●				●		●	●	●				●	●	●		●	●	●				●
4750	Strategic Planning in Federal Agencies	●		●		●				●	●											●		●						

*Available for group delivery only. Visit www.ManagementConcepts.com/GroupTraining for more information.

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SUPERVISION COURSES		Accountability	Conflict Management	Continual Learning	Creativity and Innovation	Customer Service	Decisiveness	Developing Others	Entrepreneurship	External Awareness	Financial Management	Flexibility	Human Capital Management	Influencing/Negotiating	Integrity/Honesty	Interpersonal Skills	Leveraging Diversity	Oral Communication	Partnering	Political Savvy	Problem Solving	Public Service Motivation	Resilience	Strategic Thinking	Team Building	Technical Credibility	Technology Management	Vision	Written Communication	
4700	Anytime Coaching			•				•				•	•	•	•										•					
4704	Building and Sustaining Teams	•	•					•						•	•	•					•				•					
4098	Fostering a Diverse and Inclusive Workplace*							•					•			•	•								•					
4708	HR Essentials for Government Supervisors		•	•				•					•																	
4715	Interpersonal Essentials for Supervisors	•	•	•				•						•	•	•														
4730	Managing a Virtual Team	•	•					•					•		•		•	•							•			•		
4714	Motivating and Engaging Others							•					•	•																
4366	Moving Beyond Generational Differences		•	•				•				•	•								•			•		•				
4713	Supervising Employee Performance	•		•				•					•																	
4716	Supervising Individual Development Planning			•				•					•																	
4710	The Professional Government Supervisor Program*	•	•	•	•		•	•					•	•	•		•	•	•	•	•	•	•	•	•	•	•	•	•	•
PROFESSIONAL SKILLS COURSES		Accountability	Conflict Management	Continual Learning	Creativity and Innovation	Customer Service	Decisiveness	Developing Others	Entrepreneurship	External Awareness	Financial Management	Flexibility	Human Capital Management	Influencing/Negotiating	Integrity/Honesty	Interpersonal Skills	Leveraging Diversity	Oral Communication	Partnering	Political Savvy	Problem Solving	Public Service Motivation	Resilience	Strategic Thinking	Team Building	Technical Credibility	Technology Management	Vision	Written Communication	
4350	360-Degree Assessment Workshop*	•		•	•		•	•	•			•			•	•	•				•									
4318	Briefing & Presentation Skills			•								•																•	•	
4317	Business Writing						•																			•			•	
4320	Communicating Strategically	•		•						•						•		•	•	•				•						•
4374	Customer Service Skills and Techniques		•	•		•	•		•	•		•		•	•	•		•	•		•	•	•							
4080	Fostering Accountability, Adaptability, and Resilience		•	•				•				•	•								•		•		•					
4316	Grammar Refresher						•																						•	
4319	Group Facilitation	•	•	•			•					•		•		•	•	•			•		•		•					
4363	Influencing Skills			•				•		•		•		•		•	•	•	•	•			•						•	
4367	Interpersonal Skills: Developing Effective Relationships	•	•	•								•			•	•									•					
4365	Negotiation Skills		•	•				•				•	•								•	•			•					
4025	Peer Coaching Program*	•		•					•	•		•		•	•						•		•						•	
4364	Resolving Conflict	•	•	•							•			•	•	•	•	•			•				•					
4370	Working on Virtual Teams		•		•											•	•	•							•		•			

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